## **Quality Policy Statement**

Texecom looks after the things people care about, wherever they are; quality in everything we do is an absolute requirement.

We take this responsibility very seriously. Our core values reinforce our commitment to delivering products and service that not only meet our customers' requirements, but exceed their highest expectations.

Our Business Management System supports this endeavour, and is a critical part of not only our work to produce high-quality products, but also to our efforts to continually improve, eliminate waste and invest in our people.

We strive to continually improve our processes and to eliminate the potential sources for non-conformance at the earliest stages of production. We seek to eliminate waste, because our customers shouldn't have to pay for our inefficiencies. We work to build a profitable, growing business that provides a rewarding work environment for our employees.

But most importantly, we work to deliver products that work right the first time, every time, and for a long time.

Our products may save someone's life. That's a pretty important thing to get right.

James E. Ludwig

**Managing Director** 

